# ST. MARY'S PREPARATORY

## FACTS REGISTRATION PROCESS AND TROUBLESHOOTING TIPS

#### You will receive a registration link to enroll from Lynda Kosco

Lynda Kosco is our headmaster's assistant and staff member who handles FACTS registration for both new and returning families. Her email is <a href="mailto:Lkosco@stmarysprep.com">Lkosco@stmarysprep.com</a>

- Click on the link inside the email, the system will create a temporary password for you, but it may take up to 15 minutes for you to receive it.
- If you don't receive it after 15 minutes, please check your junk/spam folder.
- . PLEASE BE PATIENT AND WAIT FOR THE TEMPORARY PASSWORD EMAIL.
- If you create multiple temporary passwords, the previous ones will already be expired, and you won't be able to log in to the enrollment packet.

#### If you already have a student(s) enrolled at St. Mary's Prep...

The enrollment invitation is emailed to the parent/guardian whom is already listed on your existing FACTS tuition account.

This is a security feature and can't be changed/altered.

### Parents must answer all required questions in the enrollment packet

Failure to answer all questions will prevent you from being able to submit the packet

#### The FINAL step in the packet is to make your \$1500 deposit.

Here are the steps to placing the deposit:

- · Click on Enrollment Packet Review.
- Click on Complete Review and Submit Enrollment Packet at the top of the next screen.
- Click on Submit Packet and Make Payment. At this point, you will either log in to your current FACTS tuition account, or if you are a new family, you will create a new account. Please make sure to double check your bank account and routing numbers as you are inputting payment information.
- Please answer "Yes" and fill out the Household 2 section if a parent lives at a different address than the student. If that is not applicable, answer "No".
- It is very important to pay the \$1,500 deposit online as the final step in the enrollment process because that is what creates the 2025-26 tuition account and ensures that the deposit is subtracted from the correct student's tuition balance. A \$1,500 deposit is required per student.

If you have additional issues or questions not answered above, please contact Lynda Kosco at <a href="mailto:lkosco@stmarysprep.com">lkosco@stmarysprep.com</a>